# Cyara Portal: Accessibility Conformance Report

# International Edition

## (Based on VPAT® Version 2.4)

**Name of Product/Version: Cyara Portal Version 23.10.1.10-M**

**Report Date: 28th August 2023**

**Product Description: Automated CX Assurance Platform**

**Contact Information: product@cyara.com**

## Notes:

The audit has been performed for the product on the following screen reader and browser combinations ensuring all unique components are tested across below mentioned combinations.:

| Desktop/Device | Web/App | Browser | Screen Readers |
|---|---|---|---|
| Desktop - Windows 10 | Web | Chrome | JAWS |

## Scope

| Screen/Page | Audit Scope | Web/Mobile |
|---|---|---|
| **Cyara Portal – Campaign Library** | | |
| Campaign-> Left nav | All elements and features. | Web only |
| Campaign -> Main <br> • Search <br> • 3 Dots (eclipse) <br> • All buttons <br> • Table | All elements and features. | Web only |

# Accessible URL

- **Web Application**

    **https://cyaraportal.us**

- **Mobile Application**
    - **Apple App Store: NA**
    - **Google Play Store: NA**

# Evaluation Methods Used: WCAG 2.1 Level AA

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes )<br>Level AA (Yes )<br>Level AAA ( No ) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes )<br>Level AA (Yes ) |

| | Level AAA ( No ) |
|---|---|
| [Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018](#) | (Yes ) |
| [EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe](#), - V3.1.1 (2019-11) | (Yes ) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.1 Level AAA.

# WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549:  Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.1 Conformance Requirements.

# Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull;  9.1.1.1 (Web)<br>&bull;  10.1.1.1 (Non-web document)<br>&bull;  11.1.1.1.1 (Open Functionality Software)<br>&bull;  11.1.1.1.2 (Closed Functionality Software)<br>&bull;  11.8.2 (Authoring Tool)<br>&bull;  12.1.2 (Product Docs)<br>&bull;  12.2.4 (Support Docs)<br>Revised Section 508<br>&bull;  501 (Web)(Software)<br>&bull;  504.2 (Authoring Tool)<br>&bull;  602.3 (Support Docs) | Web: Partially Supports | Accurate textual descriptions are specified for most of the informative and functional images across the tested pages.<br><br>Below are the exceptions:<br>&bull;  Some decorative images don't have aria-hidden="true" property like campaign |
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull;  9.1.2.1 (Web)<br>&bull;  10.1.2.1 (Non-web document)<br>&bull;  11.1.2.1.1 (Open Functionality Software)<br>&bull;  11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)<br>&bull;  11.8.2 (Authoring Tool)<br>&bull;  12.1.2 (Product Docs)<br>&bull;  12.2.4 (Support Docs)<br>Revised Section 508<br>&bull;  501 (Web)(Software) | Web: Not Applicable | Not Applicable |

| | | |
|---|---|---|
| ● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.2.2 (Web)<br>● 10.1.2.2 (Non-web document)<br>● 11.1.2.2 (Open Functionality Software)<br>● 11.1.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Not Applicable | Not Applicable |
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.2.3 (Web)<br>● 10.1.2.3 (Non-web document)<br>● 11.1.2.3.1 (Open Functionality Software)<br>● 11.1.2.3.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Not Applicable | Not Applicable |

| | | |
|---|---|---|
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.3.1 (Web)<br>● 10.1.3.1 (Non-web document)<br>● 11.1.3.1.1 (Open Functionality Software)<br>● 11.1.3.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Partially Supports | Content, structure, and relationships are defined as follows:<br>● Headings are defined on all pages.<br>● User interface component labels are associated with the fields they are labeling.<br>● Headings are encoded with HTML heading tags.<br>● Table markup is used for marking up data tables, including row and column headers and table captions/summaries where appropriate<br><br>Below are the **exceptions**:<br>● For some of the instances, form input field are not associated with its visual label |
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.3.2 (Web)<br>● 10.1.3.2 (Non-web document)<br>● 11.1.3.2.1 (Open Functionality Software)<br>● 11.1.3.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Supports | ● Structure provided to allow logical navigation (top to bottom, left to right) and can be programmatically determined.<br>● The sequence of elements in the Document Object Model matches a logical reading sequence. |

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|---|---|---|
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.3.3 (Web)<br>● 10.1.3.3 (Non-web document)<br>● 11.1.3.3 (Open Functionality Software)<br>● 11.1.3.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Supports | Operating content does not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. |
| **1.4.1 Use of Color** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.4.1 (Web)<br>● 10.1.4.1 (Non-web document)<br>● 11.1.4.1 (Open Functionality Software)<br>● 11.1.4.1 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Supports | Color alone should not be used to convey the information. |
| **1.4.2 Audio Control** (Level A)<br>Also applies to:<br>EN 301 549 Criteria | Web: Supports | ● No automatic play of audio occurs. User has control within the respective players<br>● Speed controls added to Audio & Video Player. |

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| ● 9.1.4.2 (Web)<br>● 10.1.4.2 (Non-web document)<br>● 11.1.4.2 (Open Functionality Software)<br>● 11.1.4.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | ● Volume control is available |
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.1.1 (Web)<br>● 10.2.1.1 (Non-web document)<br>● 11.2.1.1.1 (Open Functionality Software)<br>● 11.2.1.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Partially Supports | All functionality is operable through keyboard interactions without requiring specific timings of keystrokes.<br><br>Below are the **exceptions**:<br>● Few features are not accessible for keyboard and screen reader user like 'X' button in the search campaign and "View" tab, a menu inside the edit(column), a tree view inside the "Folders" tab and grid headers like "Name", "Folder", etc., |
| **2.1.2 No Keyboard Trap** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.1.2 (Web)<br>● 10.2.1.2 (Non-web document)<br>● 11.2.1.2 (Open Functionality Software) | Web: Supports | All functionality is operable through keyboard interactions without requiring specific timings of keystrokes. |

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| ● 11.2.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **2.1.4 Character Key Shortcuts** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.1.4 (Web)<br>● 10.2.1.4 (Non-web document)<br>● 11.2.1.4.1 (Open Functionality Software)<br>● 11.2.1.4.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Not Applicable | Not Applicable |
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.2.1 (Web)<br>● 10.2.2.1 (Non-web document)<br>● 11.2.2.1 (Open Functionality Software)<br>● 11.2.2.1 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software) | Not Applicable | Not Applicable |

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| ● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.2.2 (Web)<br>● 10.2.2.2 (Non-web document)<br>● 11.2.2.2 (Open Functionality Software)<br>● 11.2.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Not Applicable | Not Applicable |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.3.1 (Web)<br>● 10.2.3.1 (Non-web document)<br>● 11.2.3.1 (Open Functionality Software)<br>● 11.2.3.1 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Not Applicable | Not Applicable |

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| **2.4.1 Bypass Blocks** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.1 (Web)<br>• 10.2.4.1 (Non-web document) – Does not apply<br>• 11.2.4.1 (Open Functionality Software) – Does not apply<br>• 11.2.4.1 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | Headings are defined on most of the tested pages to help users bypass repetitive buttons and access the main content. |
| **2.4.2 Page Titled** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.2 (Web)<br>• 10.2.4.2 (Non-web document)<br>• 11.2.4.2 (Open Functionality Software) - Does not apply<br>• 11.2.4.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 | Web: Supports | Pages have a meaningful title specified in the TITLE element. |

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| ● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **2.4.3 Focus Order** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.3 (Web)<br>● 10.2.4.3 (Non-web document)<br>● 11.2.4.3 (Open Functionality Software)<br>● 11.2.4.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Partially Supports | Logical movement through the focusable components using only the keyboard, in an order that follows a meaningful sequence.<br><br>Below are the **exceptions**:<br>● On some of the screens focus order is incorrect for the on screen elements like The "Campaigns" text in the breadcrumb. |
| **2.4.4 Link Purpose (In Context)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.4 (Web)<br>● 10.2.4.4 (Non-web document)<br>● 11.2.4.4 (Open Functionality Software)<br>● 11.2.4.4 (Closed Software<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Supports | The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context.<br><br>. |

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| **2.5.1 Pointer Gestures** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.5.1 (Web)<br>&bull; 10.2.5.1 (Non-web document)<br>&bull; 11.2.5.1 (Open Functionality Software)<br>&bull; 11.2.5.1 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Not Applicable | Not Applicable |
| **2.5.2 Pointer Cancellation** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.5.2 (Web)<br>&bull; 10.2.5.2 (Non-web document)<br>&bull; 11.2.5.2 (Open Functionality Software)<br>&bull; 11.2.5.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Not Applicable | Not Applicable |
| **2.5.3 Label in Name** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.5.3 (Web)<br>&bull; 10.2.5.3 (Non-web document)<br>&bull; 11.2.5.3.1 (Open Functionality Software)<br>&bull; 11.2.5.3.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs) | Web: Supports | Accessible names for user interface controls match with their visual labels on the tested screens. |

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| ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | |
| **2.5.4 Motion Actuation** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.5.4 (Web)<br>● 10.2.5.4 (Non-web document)<br>● 11.2.5.4 (Open Functionality Software)<br>● 11.2.5.4 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Not Applicable | Not Applicable |
| **3.1.1 Language of Page** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.1.1 (Web)<br>● 10.3.1.1 (Non-web document)<br>● 11.3.1.1.1 (Open Functionality Software)<br>● 11.3.1.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Supports | All pages either have lang="en-us" or lang="en" in the <html> tag. |
| **3.2.1 On Focus** (Level A)<br>Also applies to:<br>EN 301 549 Criteria | Web: Supports | When an element receives focus, it does not result in a substantial change to the page, an additional change of keyboard focus. |

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|---|---|---|
| ● 9.3.2.1 (Web)<br>● 10.3.2.1 (Non-web document)<br>● 11.3.2.1 (Open Functionality Software)<br>● 11.3.2.1 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.2.2 (Web)<br>● 10.3.2.2 (Non-web document)<br>● 11.3.2.2 (Open Functionality Software)<br>● 11.3.2.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Supports | When an element receives focus, it does not result in a substantial change to the page, an additional change of keyboard focus. |
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.3.1 (Web)<br>● 10.3.3.1 (Non-web document)<br>● 11.3.3.1.1 (Open Functionality Software) | Web: Partially Supports | If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. |

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|---|---|---|
| ● 11.3.3.1.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.3.3.2 (Web)<br>● 10.3.3.2 (Non-web document)<br>● 11.3.3.2 (Open Functionality Software)<br>● 11.3.3.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Supports | ● Labels or instructions are provided when content requires user input with few exceptions.<br>● Most input elements are labeled with plain text labels or aria-labels. |
| **4.1.1 Parsing** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.4.1.1 (Web)<br>● 10.4.1.1 (Non-web document)<br>● 11.4.1.1.1 (Open Functionality Software)<br>● 11.4.1.1.2 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool) | Web: Supports | Elements in HTML content have complete start and end tags and are properly nested. However, in some exceptions page element Id is missing or is not unique. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | |
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.4.1.2 (Web)<br>● 10.4.1.2 (Non-web document)<br>● 11.4.1.2.1 (Open Functionality Software)<br>● 11.4.1.2.2 (Closed Software) – Not required<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Partially Supports | Most of the UI elements in the Platform are coded in a way that has Name and Role values provided.<br><br>Below are the exceptions:<br>he menu button does not expose expected states and properties<br>● The State is not defined for some of the buttons like menu, interactive grid, Dialog, pagination<br>● The standard design pattern is not following like accordion, tabs, tabs panel<br>● The accessible name is not define for all the "checkboxes" which are the part of grid |

## Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|

| | | |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.2.4 (Web)<br>&bull; 10.1.2.4 (Non-web document)<br>&bull; 11.1.2.4 (Open Functionality Software)<br>&bull; 11.1.2.4 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Not Applicable | Not Applicable |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.2.5 (Web)<br>&bull; 10.1.2.5 (Non-web document)<br>&bull; 11.1.2.5 (Open Functionality Software)<br>&bull; 11.1.2.5 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Not Applicable | Not Applicable |
| **1.3.4 Orientation** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria | Not Applicable | |

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|---|---|---|
| ● 9.1.3.4 (Web)<br>● 10.1.3.4 (Non-web document)<br>● 11.1.3.4 (Open Functionality Software)<br>● 11.1.3.4 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | | Not Applicable |
| **1.3.5 Identify Input Purpose** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.3.5 (Web)<br>● 10.1.3.5 (Non-web document)<br>● 11.1.3.5.1 (Open Functionality Software)<br>● 11.1.3.5.2 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Determined in a markup language from elements and attributes that are accessed directly by commonly available assistive technology. |
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.4.3 (Web)<br>● 10.1.4.3 (Non-web document)<br>● 11.1.4.3 (Open Functionality Software)<br>● 11.1.4.3 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software) | Web: Partially Supports | ● Large-scale text and images of large-scale text have a contrast ratio of at least 3:1<br>● Other text and images of text have a contrast ratio of at least 4.5:1<br><br>Below are the **exception**: |

| | | |
|---|---|---|
| ● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | ● For some of the instances Insufficient color contrast present like Breadcrums |
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.4 (Web)<br>    ● 10.1.4.4 (Non-web document)<br>    ● 11.1.4.4.1 (Open Functionality Software)<br>    ● 11.1.4.4.2 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | Web: Supports | Text can be resized without assistive technology up to 200 percent without loss of content or functionality. |
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.5 (Web)<br>    ● 10.1.4.5 (Non-web document)<br>    ● 11.1.4.5.1 (Open Functionality Software)<br>    ● 11.1.4.5.2 (Closed Software) – Does not apply<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs) | Web: Supports | Text is used to convey information rather than images of text and any images of text have meaningful, descriptive Alt Text |

| | | |
|---|---|---|
| ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software)<br>    ● 504.2 (Authoring Tool)<br>    ● 602.3 (Support Docs) | | |
| **1.4.10 Reflow** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.10 (Web)<br>    ● 10.1.4.10 (Non-web document)<br>    ● 11.1.4.10 (Open Functionality Software)<br>    ● 11.1.4.10 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for:<br>    ● Vertical scrolling content at a width equivalent to 320 CSS pixels;<br>    ● Horizontal scrolling content at a height equivalent to 256 CSS pixels.<br><br>    ● The UI of the page is not properly set at 400%. |

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| **1.4.11 Non-text Contrast** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.4.11 (Web)<br>● 10.1.4.11 (Non-web document)<br>● 11.1.4.11 (Open Functionality Software)<br>● 11.1.4.11 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Partially  Supports | The visual presentation of the User Interface Components and Graphical Objects have a contrast ratio of at least 3:1 against adjacent color(s).<br><br>Below are the **exception**:<br>● For some of the instances insufficient color contrast is present like key images, input fields, Annotations<br>● For some of the instances insufficient color contrast is present like Border of all checkboxes control(in highlighted rows),<br>● all checkboxes within the "View" tab<br>● Border of all checkboxes control(in non-highlighted rows)<br>● Box shadow of "Search Campaigns" input control, buttons "Refresh", "Edit columns" on focus,<br>● Box shadow of "Search Campaigns" input control, buttons "Refresh", "Edit columns" on hover<br>● Box shadow of buttons "Select All", "Select Visible", "Clear selection" and "Action" on focus<br>● Box shadow of buttons "Select All", "Select Visible", "Clear selection" and "Action" on hover<br>● Border of all tabs control(Run Status, Plan Type, Channel), all Tabs under the "View" tab. |

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| | | ● Border of Name, Folder, Last Run, Scheduled, Status, Channel and Plan Type tab.<br>● Border of Refresh, Edit Column, Select All, Select Visible, Clear Selection, and Action buttons.<br>● Border of underline of Name, Folder, Last Run, Scheduled, Status, Channel and Plan Type tab<br>● Border of 1,2,3,....pagination.<br>● Border of Run, Abort and Delete. |
| **1.4.12 Text Spacing** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.1.4.12 (Web)<br>● 10.1.4.12 (Non-web document)<br>● 11.1.4.12 (Open Functionality Software)<br>● 11.1.4.12 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property:<br><br>● Line height (line spacing) to at least 1.5 times the font size.<br>● Spacing following paragraphs to at least 2 times the font size.<br>● Letter spacing (tracking) to at least 0.12 times the font size. |

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| | | ● Word spacing to at least 0.16 times the font size. |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.1.4.13 (Web)<br>    ● 10.1.4.13 (Non-web document)<br>    ● 11.1.4.13 (Open Functionality Software)<br>    ● 11.1.4.13 (Closed Software)<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden for dismissible, Hover able and Persistent. |
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>    ● 9.2.4.5 (Web)<br>    ● 10.2.4.5 (Non-web document) – Does not apply<br>    ● 11.2.4.5 (Open Functionality Software) – Does not apply<br>    ● 11.2.4.5 (Closed Software) – Does not apply<br>    ● 11.8.2 (Authoring Tool)<br>    ● 12.1.2 (Product Docs)<br>    ● 12.2.4 (Support Docs)<br>Revised Section 508<br>    ● 501 (Web)(Software) – Does not apply to non-web software | Web: Supports | More than one way is available to locate a Web page within a set of Web pages. |

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|---|---|---|
| ● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) – Does not apply to non-web docs | | |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.6 (Web)<br>● 10.2.4.6 (Non-web document)<br>● 11.2.4.6 (Open Functionality Software)<br>● 11.2.4.6 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Supports | ● Headers describe the topic or purpose of the content below them.<br>● Labels describe the purpose of the associated field. |
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.2.4.7 (Web)<br>● 10.2.4.7 (Non-web document)<br>● 11.2.4.7 (Open Functionality Software)<br>● 11.2.4.7 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | Web: Partially Supports | Visible Focus indicator is displayed in most of the interactive elements.<br><br>Below are the **exception**:<br>● Keyboard focus is not clearly visible to some of the elements View/Folder tabs |

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|---|---|---|
| **3.1.2 Language of Parts** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.1.2 (Web)<br>&bull; 10.3.1.2 (Non-web document)<br>&bull; 11.3.1.2 (Open Functionality Software) – Does not apply<br>&bull; 11.3.1.2 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Not Applicable | Not Applicable |
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.2.3 (Web)<br>&bull; 10.3.2.3 (Non-web document) – Does not apply<br>&bull; 11.3.2.3 (Open Functionality Software) – Does not apply<br>&bull; 11.3.2.3 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software) – Does not apply to non-web software<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) – Does not apply to non-web docs | Web: Supports | Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. |
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria | Web: Supports | Components that have the same functionality within a set of Web pages are identified consistently. |

| | | |
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| <ul><li>9.3.2.4 (Web)</li><li>10.3.2.4 (Non-web document) – Does not apply</li><li>11.3.2.4 (Open Functionality Software) – Does not apply</li><li>11.3.2.4 (Closed Software) – Does not apply</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software) – Does not apply to non-web software</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs) – Does not apply to non-web docs</li></ul> | | |
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.3.3.3 (Web)</li><li>10.3.3.3 (Non-web document)</li><li>11.3.3.3 (Open Functionality Software)</li><li>11.3.3.3 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Web: Supports | <ul><li>On the tested pages, error messages for form fields are descriptive.</li></ul> |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<ul><li>9.3.3.4 (Web)</li><li>10.3.3.4 (Non-web document)</li><li>11.3.3.4 (Open Functionality Software)</li></ul> | Web: Supports | <ul><li>A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission.</li><li>Data entered by the user is checked for input errors and the user is</li></ul> |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| ● 11.3.3.4 (Closed Software)<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508<br>● 501 (Web)(Software)<br>● 504.2 (Authoring Tool)<br>● 602.3 (Support Docs) | | provided an opportunity to correct them. |
| **4.1.3 Status Messages** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>● 9.4.1.3 (Web)<br>● 10.4.1.3 (Non-web document)<br>● 11.4.1.3 (Open Functionality Software)<br>● 11.4.1.3 (Closed Software) – Does not apply<br>● 11.8.2 (Authoring Tool)<br>● 12.1.2 (Product Docs)<br>● 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Web: Supports | Status information needs to be populated whenever the user does any action on the web application. That information needs to be identified by assistive technology. |

## Table 3: Success Criteria, Level AAA

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.6 Sign Language (Prerecorded)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **1.2.7 Extended Audio Description (Prerecorded)** (Level AAA)<br>EN 301 549 Criteria – Does not apply | **Not Evaluated** | **Not Evaluated** |

| | | |
|---|---|---|
| Revised Section 508 – Does not apply | | |
| **1.2.8 Media Alternative (Prerecorded)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **1.2.9 Audio-only (Live)** (Level AAA)<br>EN 301 549 Criteria– Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **1.3.6 Identify Purpose** (Level AAA 2.1 only)<br>EN 301 549 Criteria– Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **1.4.6 Contrast (Enhanced**) (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **1.4.7 Low or No Background Audio** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **1.4.8 Visual Presentation** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **1.4.9 Images of Text (No Exception)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.1.3 Keyboard (No Exception)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |

| | | |
|---|---|---|
| **2.2.3 No Timing** (Level AAA)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.2.4 Interruptions** (Level AAA)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.2.5 Re-authenticating** (Level AAA)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.2.6 Timeouts** (Level AAA 2.1 only)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.3.2 Three Flashes** (Level AAA)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.3.3 Animation from Interactions** (Level AAA 2.1 only)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.4.8 Location** (Level AAA)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.4.9 Link Purpose (Link Only)** (Level AAA)<br>    EN 301 549 Criteria – Does not apply<br>    Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.4.10 Section Headings** (Level AAA)<br>    EN 301 549 Criteria – Does not apply | **Not Evaluated** | **Not Evaluated** |

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|---|---|---|
| Revised Section 508 – Does not apply | | |
| **2.5.5 Target Size** (Level AAA 2.1 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **2.5.6 Concurrent Input Mechanisms** (Level AAA 2.1 only)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **3.1.3 Unusual Words** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **3.1.4 Abbreviations** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **3.1.5 Reading Level** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **3.1.6 Pronunciation** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **3.2.5 Change on Request** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |
| **3.3.5 Help** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |

| | | |
|---|---|---|
| **3.3.6 Error Prevention (All)** (Level AAA)<br>EN 301 549 Criteria – Does not apply<br>Revised Section 508 – Does not apply | **Not Evaluated** | **Not Evaluated** |

# Revised Section 508 Report

## Chapter 3: [Functional Performance Criteria](#) (FPC)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | **Partially Supports** | The application has the screen reader support with few exceptions highlighted in the WCAG 2.1 section above. |
| 302.2 With Limited Vision | **Partially Supports** | The application supports standard browser magnification with few exceptions highlighted in the WCAG 2.1 section above. |
| 302.3 Without Perception of Color | **Supports** | Color is only used as a decorative or supplemental attribute of user interface elements. |
| 302.4 Without Hearing | **Supports** | The application does not use only an audible mode of operation. |
| 302.5 With Limited Hearing | **Supports** | The application does not use only an audible mode of operation and volume control is present for Audio content. |
| 302.6 Without Speech | **Supports** | The application supports the notes and highlight feature, which helps the user to convey information during the content navigation. |

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| 302.7 With Limited Manipulation | **Supports** | None of the interaction requires simultaneous actions or time sensitive interaction. |
| 302.8 With Limited Reach and Strength | **Supports** | None of the interaction requires simultaneous actions or time sensitive interaction. |
| 302.9 With Limited Language, Cognitive, and Learning Abilities | **Supports** | The application does not include features that would assist those with limited language, cognitive, or learning abilities. |

## Chapter 4: Hardware

Notes: The Revel Web and Mobile app is a web software application and not a hardware. Is not subject to the requirements of this section

## Chapter 5: Software

Notes: The Revel Web and Mobile app is a web-based application and not a software. Is therefore not subject to the requirements of this section.

## Chapter 6: Support Documentation and Services

Notes: This report covers accessibility conformance for the Revel Web and Mobile app and does not discuss Documentation or Support Services.

# EN 301 549 Report

## Chapter 4: [Functional Performance Statements](#) (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 4.2.1 Usage without vision | **Partially Supports** | The application has the screen reader support with few exceptions highlighted in the WCAG 2.1 section above. |
| 4.2.2 Usage with limited vision | **Partially Supports** | The application supports standard browser magnification with few exceptions highlighted in the WCAG 2.1 section above. |
| 4.2.3 Usage without perception of color | **Supports** | Color is only used as a decorative or supplemental attribute of user interface elements. |
| 4.2.4 Usage without hearing | **Supports** | The application does not use only an audible mode of operation. |
| 4.2.5 Usage with limited hearing | **Supports** | The application does not use only an audible mode of operation and volume control is present for Audio content. |
| 4.2.6 Usage with no or limited vocal capability | **Not Applicable** | The application does not require speech input. |

| | | |
|---|---|---|
| 4.2.7 Usage with limited manipulation or strength | **Supports** | None of the interaction requires simultaneous actions or time sensitive interaction. |
| 4.2.8 Usage with limited reach | **Supports** | None of the interaction requires simultaneous actions or time sensitive interaction. |
| 4.2.9 Minimize photosensitive seizure triggers | **Supports** | The application does not include visual features with flashing that could trigger seizures. |
| 4.2.10 Usage with limited cognition, language or learning | **Supports** | The application does not include features that would assist those with limited language, cognitive, or learning abilities. |
| 4.2.11 Privacy | **Supports** | The application does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements. |

# Chapter 5: Generic Requirements

Notes: The Revel Web and Mobile app supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria (Generic Requirements) described in this Chapter.

**Chapter [6: ICT with Two-Way Voice Communication](#)**

Notes: The Revel Web and Mobile app does not offer two-way voice communication and is therefore not subject to the requirements of this section.

**Chapter [7: ICT with Video Capabilities](#)**

Notes: The Revel Web and Mobile app does not include video content. Is not subject to the requirements of this section

**Chapter [8: Hardware](#)**

Notes: The Revel Web and Mobile app is a web software application and not a hardware. Is not subject to the requirements of this section

**Chapter [9: Web](#)** *(see [WCAG 2.1 section](#))*

**Chapter [10: Non-Web Software](#)**

Notes: The Revel Web and Mobile app is a web-based application and not a non- web software. Is therefore not subject to the requirements of this section.

**Chapter [11: Software](#)**

Notes: The Revel Web and Mobile app is a web-based application and not a software. Is therefore not subject to the requirements of this section

**Chapter [12: Documentation and Support Services](#)**

Notes: This report covers accessibility conformance for the Revel Web and Mobile app and does not discuss Documentation or Support Services.

**Chapter [13: ICT Providing Relay or Emergency Service Access](#)**

Notes: The Revel Web and Mobile app does not provide relay or emergency services. Is therefore not subject to the requirements of this section.

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